

Germany Fuel Ration Card

Implementation – June thru November 2008

Helpful info and advice for using your fuel ration card in Germany



Before pumping fuel into your vehicle

- Ensure that you have activated your fuel ration card with AAFES.
- Ensure the license number and name on the back of your fuel ration card match the license number and name on the vehicle registration certificate, and the license number matches the vehicle.
- Ensure there is enough ration balance remaining in your vehicle's fuel ration card account to cover the amount of fuel to be pumped.
- If at Esso, ensure there is enough cash balance in your vehicle's fuel ration card account to cover the cost of the transaction.

After pumping fuel into your vehicle

- Take your card and vehicle registration certificate to the cashier.
- If at AAFES, select your payment method, you can use either your fuel ration card cash balance or some other form of tender; sign the digital signature capture pad to complete your purchase.
- If at Esso, use your Personal Identification Number (PIN) to validate the transaction and sign the printed receipt to complete your purchase.
- At AAFES and Esso stations, keep the customer receipt showing remaining ration balance and remaining cash balance.

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Please review both sides of this tri-fold and complete all training before using your fuel ration card in Germany

Helpful information and terminology

- 1. What is a Germany fuel ration card?
 - AAFES and Esso have designed a special card that works automatically to control rationed retail tax- and duty-free purchases of vehicle fuel.
- 2. Will I be able to pay at the pump with this fuel ration card?
 - No. The German government does not allow "pay at the pump" technology to be part of this fuel ration card system.
- 3. Can I use the fuel ration card to purchase anything other than fuel?
 - No. The card is only for purchasing fuel.
- 4. If I have more than one vehicle, will my fuel ration card cash balance be shared across both vehicles?
 - Yes. Even though the ration account is unique to each vehicle, the cash balance account will carry across all vehicles that are registered to the same sponsor.
- 5. What is "remaining ration balance"?
 - Looking at the current vehicle registration certificate (AE Form 190-1A), the remaining ration balance is the numbers within the little boxes that have not yet been crossed off.
 - Under the new fuel ration card system the remaining balance will be printed on the receipt; use of the boxes on the current document will end.